

# WEC NEW DASHBOARD

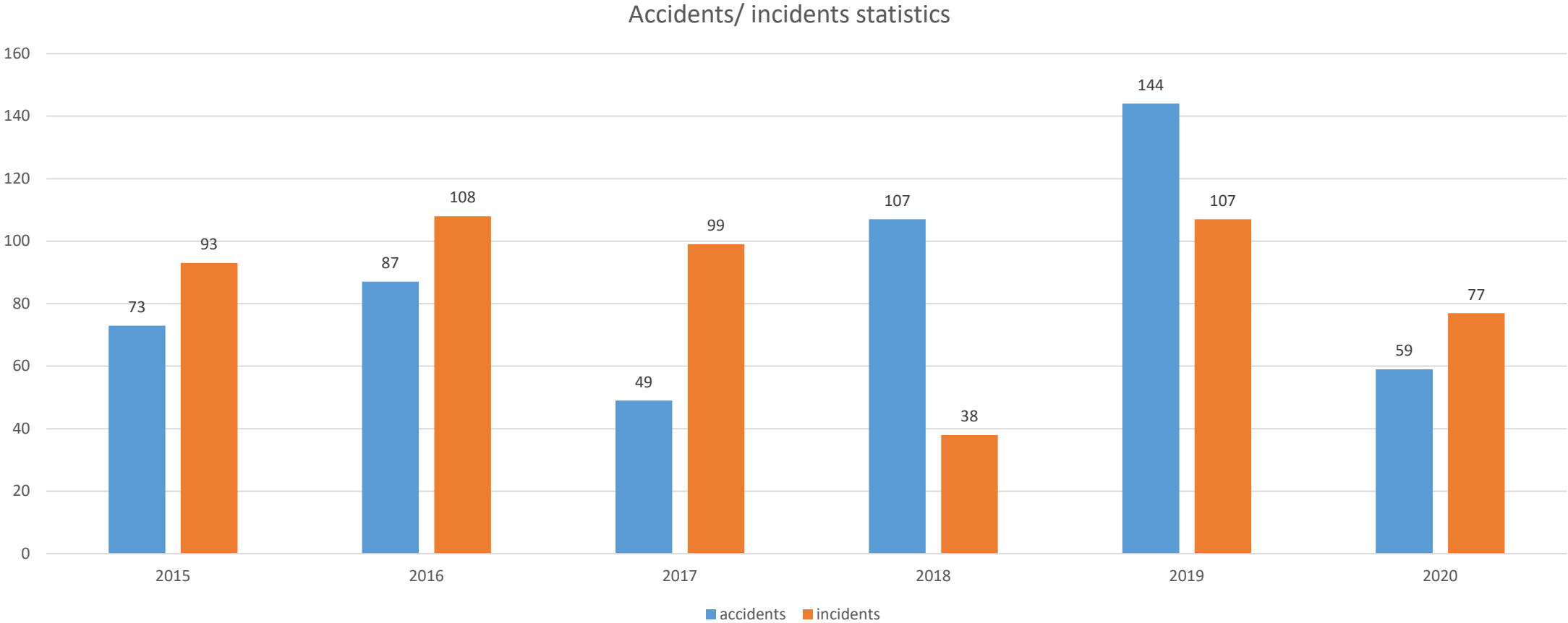
October 2020

# SHEQ Scorecard

September 2020

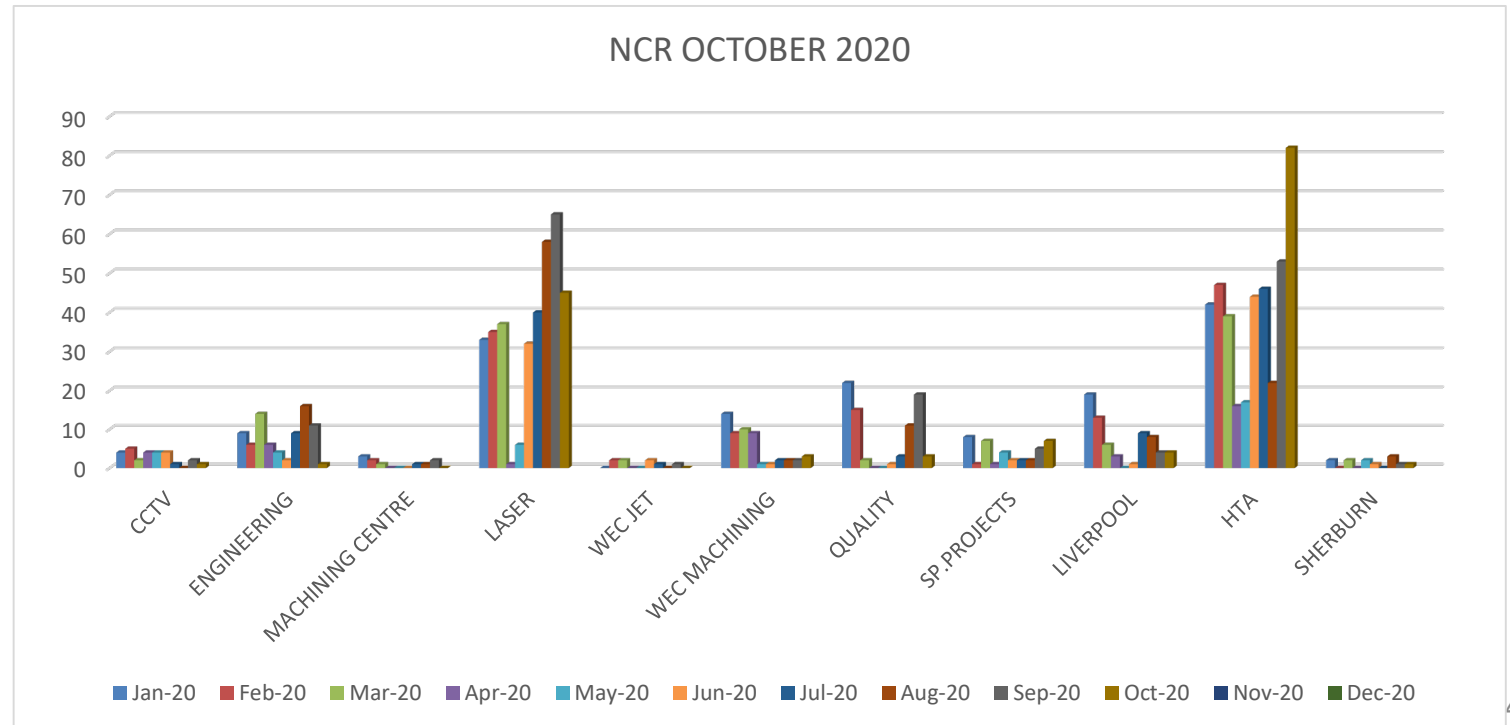
Subject	Targets	Actions	Status	Trend
Audits, Events, Assessments Problems ( NCR's) Actions	Audits Overdue- none <0% Planning re-scheduled due to COVID -19 Audits done in Laser and Machining Centre	Discuss with all departments QA's in the weekly Quality meeting to review all issues and close the complete ones. Average closure of 20 days.	complete	
Concessions	Expired without resolution none Extended without Action Plan -none Regular Reviews Review of NCR's for Laser department with closure of supplier's issues; New internal ncr's in Engineering		complete	
New/ amended/ deleted documents on Document Control Database	Revised system documents: Rail Manual procedures have been revised to revision 9 Awaiting signature > - none Pending: Quality Policy with commitment to NHSS schemes		complete	
Calibration	Overdue : List with items outstanding in WEC Machining; notification has been sent	Review with each department	In progress	
Training & Competence	Competences & Assessments - outstanding: 7 Laser; 6- Special Projects ( new starters); HTA -complete	More new people and no assessments of competences/ address with head of departments – in top managers meeting	In progress	
Customer Satisfaction (Complaints, Surveys, etc.)	Satisfaction Surveys : no feed-back		complete	
Facilities Management	PPM Maintenance Overdue Tasks = none Unplanned tasks None	To the schedule	complete	
Org chart	Organisation Chart no changes		complete	
Supplier Quality	Top 5 suppliers ( including remote sites)- PERFORMANCE AT 99 % ( suppliers with issues: United Steels)	Address by Purchasing with suppliers/ Quality meetings with Laser Riverside on missing parts	complete	
Railway Safety Issue Resolution (Inc. Operational Safety)	Railway Safety Issues None/ No work for rail		complete	
EHS	Near misses YTD 77 Minor accidents YTD 51 Lost Time Accidents Recorded this month = 0 RIDDOR=4 ( 1-5750; 1-Eng;1-HTA;1-Sherburn Close Calls 0 ( no work for Rail) Accident rate = 3%		2 complete	

# Accidents/ incidents 2020

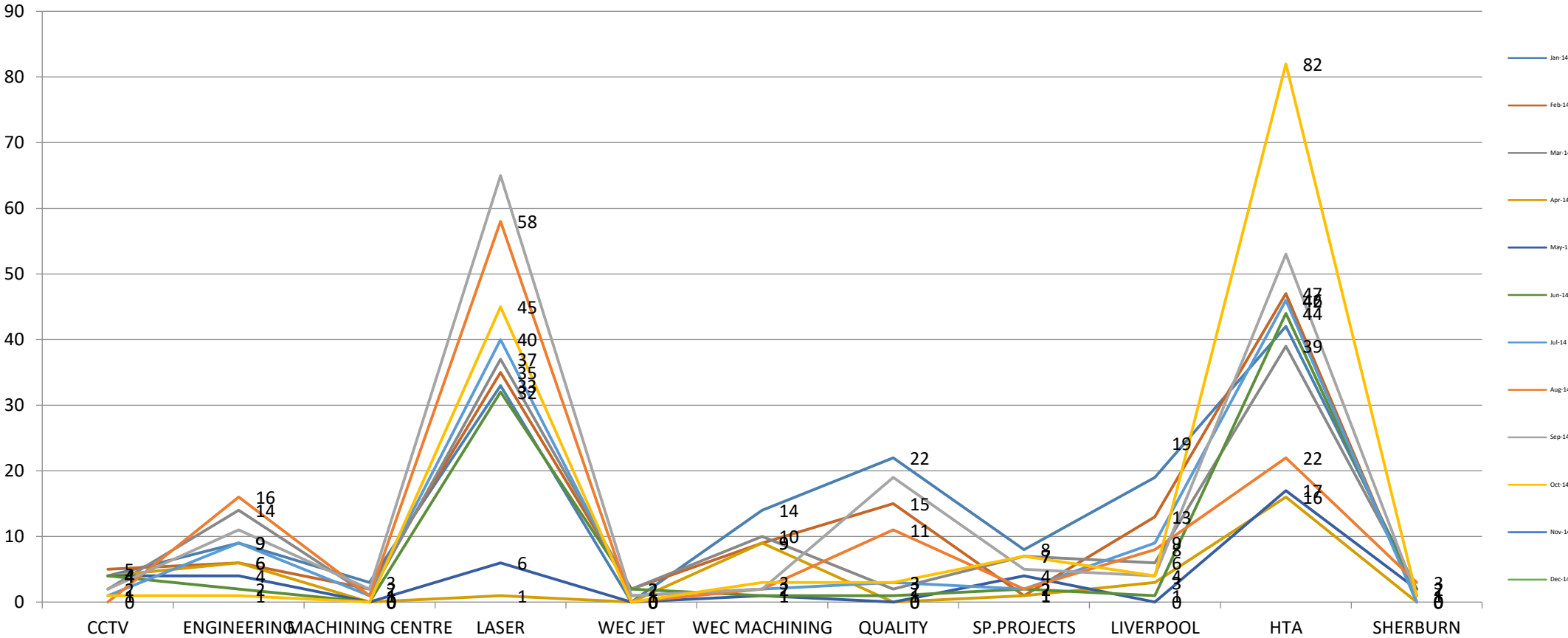


# Total NCR's-October 2020

TOTAL NUMBER OF NCR 2020											
DEPARTMENT	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	
CCTV	4	5	2	4	4	4	1	0	2	1	
ENGINEERING	9	6	14	6	4	2	9	16	11	1	
MACHINING CENTRE	3	2	1	0	0	0	1	1	2	0	
LASER	33	35	37	1	6	32	40	58	65	45	
WEC JET	0	2	2	0	0	2	1	0	1	0	
WEC MACHINING	14	9	10	9	1	1	2	2	2	3	
QUALITY	22	15	2	0	0	1	3	11	19	3	
SP.PROJECTS	8	1	7	1	4	2	2	2	5	7	
LIVERPOOL	19	13	6	3	0	1	9	8	4	4	
HTA	42	47	39	16	17	44	46	22	53	82	
SHERBURN	2	0	2	0	2	1	0	3	1	1	
	156	135	122	21	38	90	114	123	165	147	

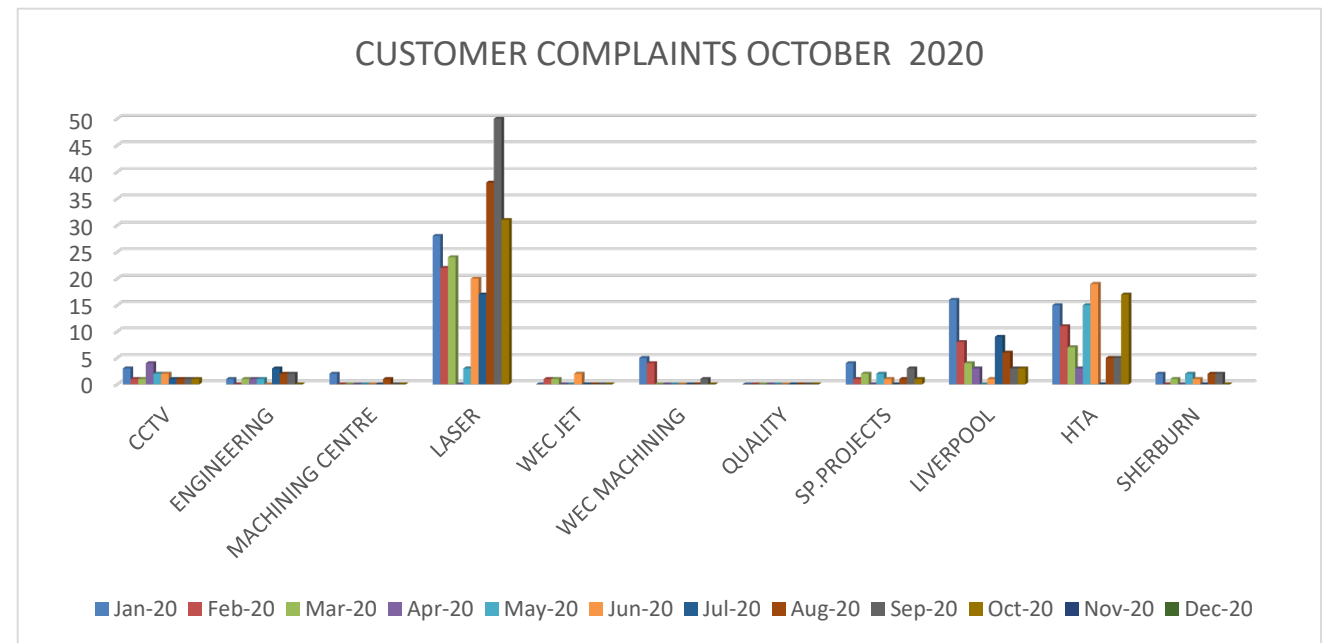


# Total no. of recorded NCR's

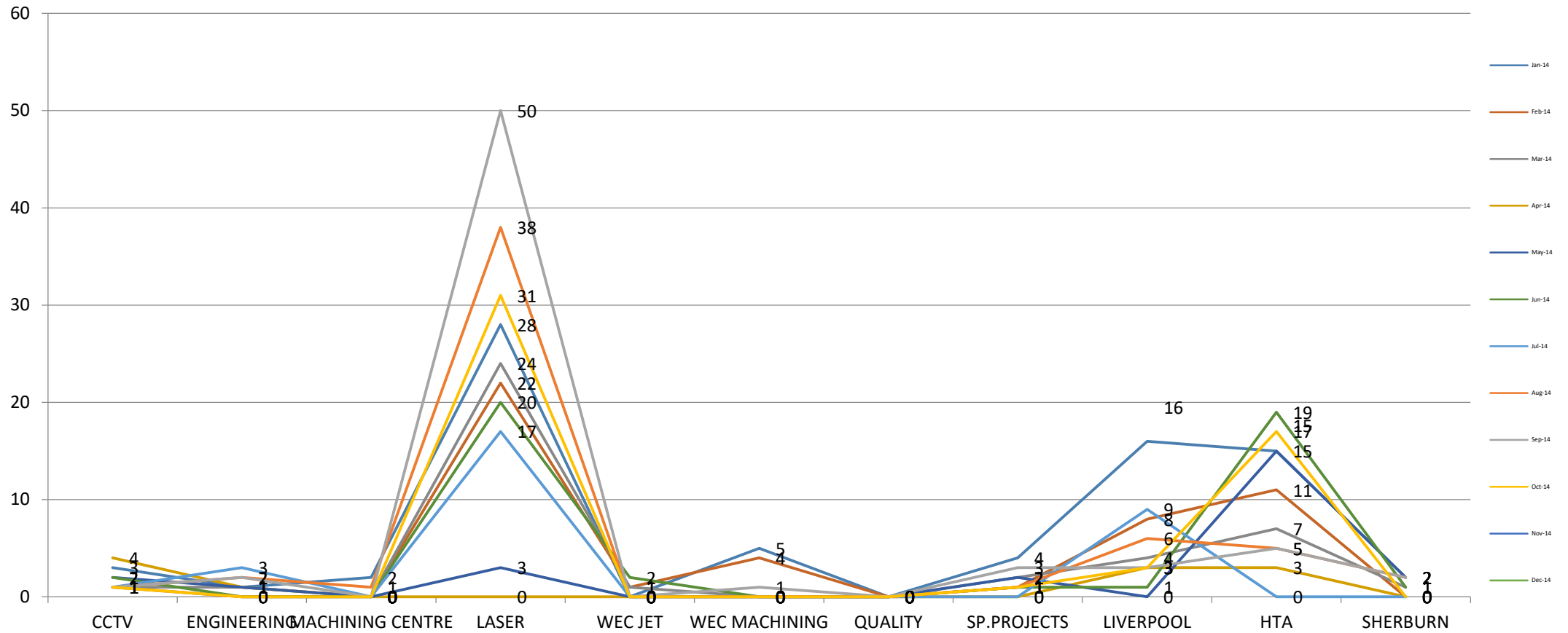


# Customer complaints YTD – October 2020

TOTAL NUMBER OF CUSTOMER COMPLAINTS 2020											
DEPARTMENT	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	
CCTV	3	1	1	4	2	2	1	1	1	1	
ENGINEERING	1	0	1	1	1	0	3	2	2	0	
MACHINING CENTRE	2	0	0	0	0	0	0	1	0	0	
LASER	28	22	24	0	3	20	17	38	50	31	
WEC JET	0	1	1	0	0	2	0	0	0	0	
WEC MACHINING	5	4	0	0	0	0	0	0	1	0	
QUALITY	0	0	0	0	0	0	0	0	0	0	
SP.PROJECTS	4	1	2	0	2	1	0	1	3	1	
LIVERPOOL	16	8	4	3	0	1	9	6	3	3	
HTA	15	11	7	3	15	19	0	5	5	17	
SHERBURN	2	0	1	0	2	1	0	2	2	0	
	76	48	41	5	25	46	30	56	67	53	

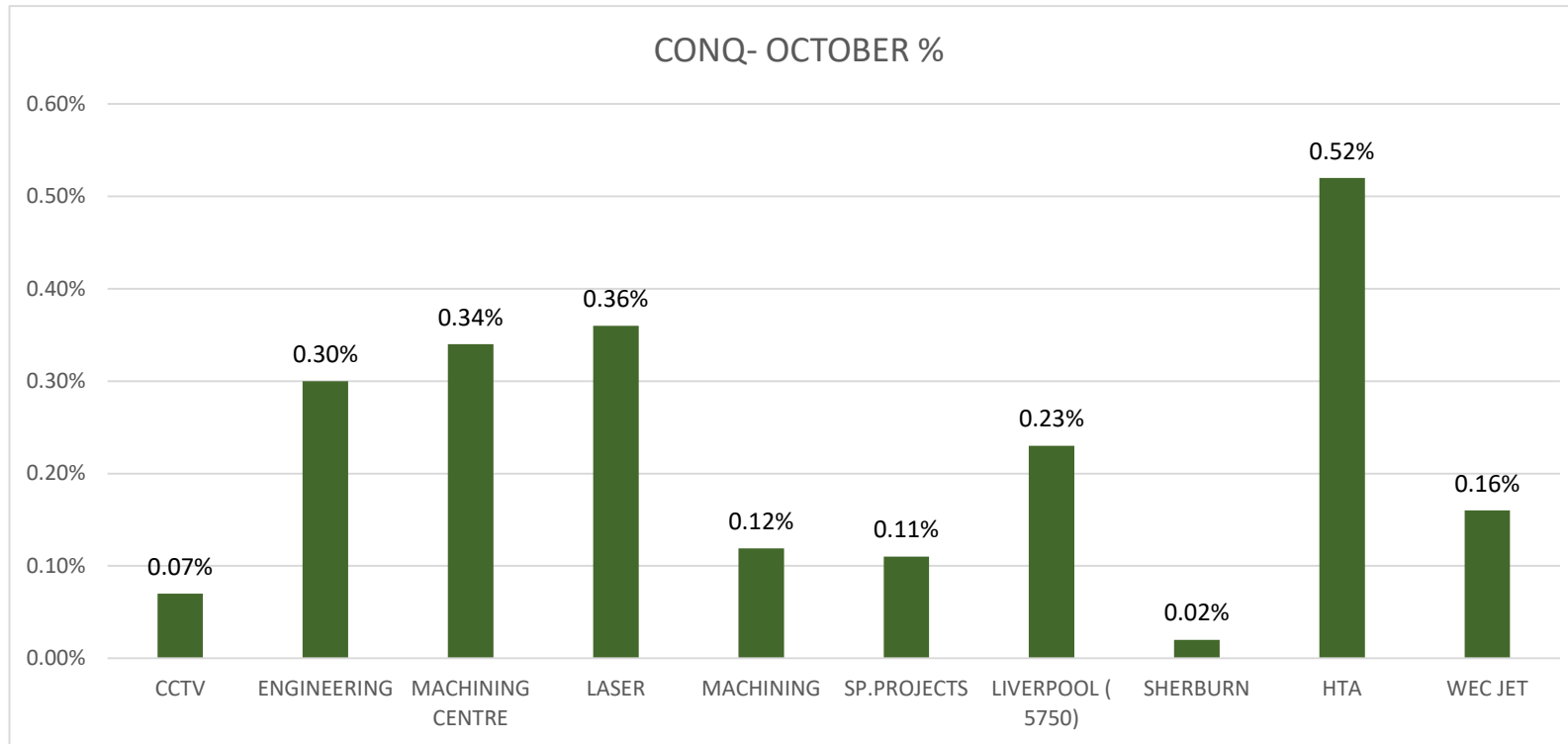


# No. of customer complaints YTD



# COST OF NON-QUALITY-YTD

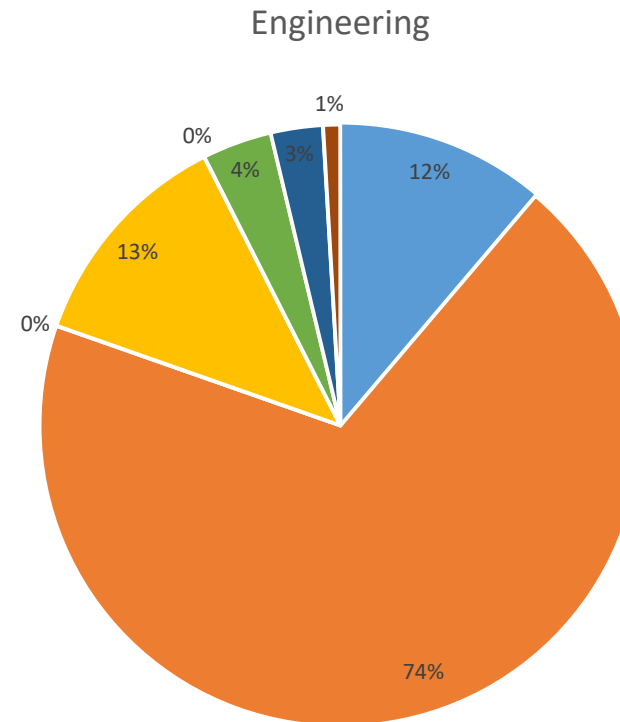
To a target of <1%





# NCR in % -process- ENGINEERING

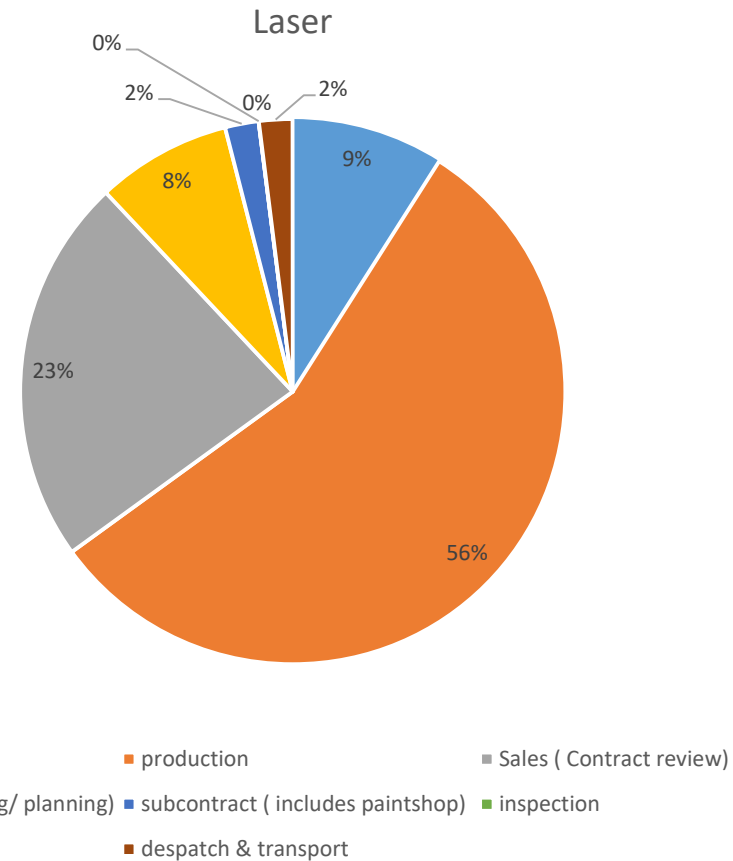
	Oct-20	Engineering
No ID		12%
production		74%
Sales ( Contract review)		0%
subcontract ( includes paintshop)		13%
customer		0%
inspection		4%
commercial		3%
despatch & transport		1%



■ No ID ■ production ■ Sales ( Contract review) ■ subcontract ( includes paintshop) ■ customer ■ inspection ■ commercial ■ despatch & transport

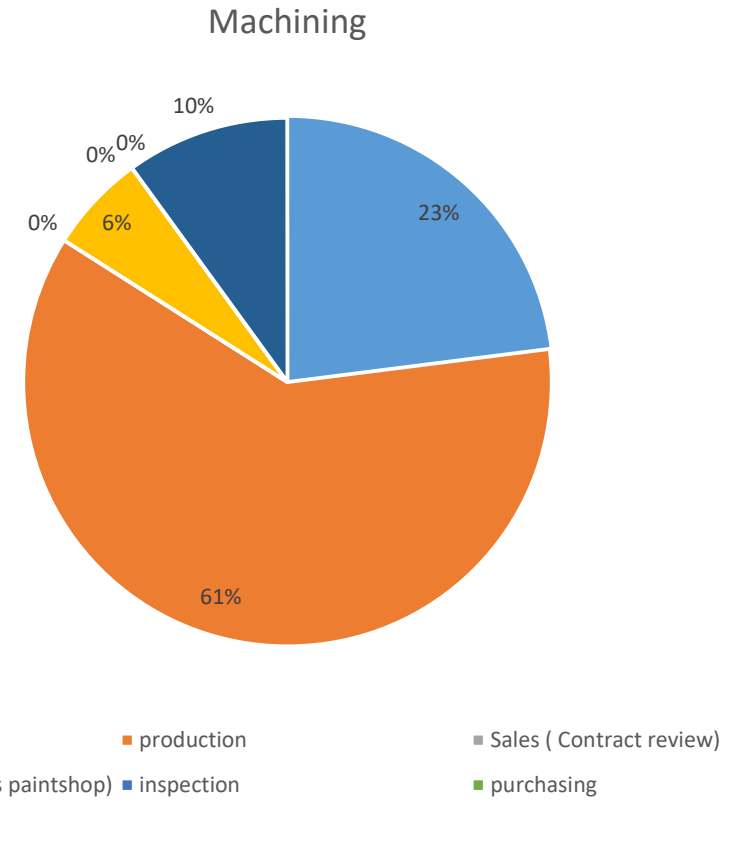
# NCR in % process-Laser

	Oct-20	Laser
No ID		9%
production		56%
Sales ( Contract review)		23%
process ( programming/ planning)		8%
subcontract ( includes paintshop)		2%
inspection		0%
purchasing		0%
despatch & transport		2%



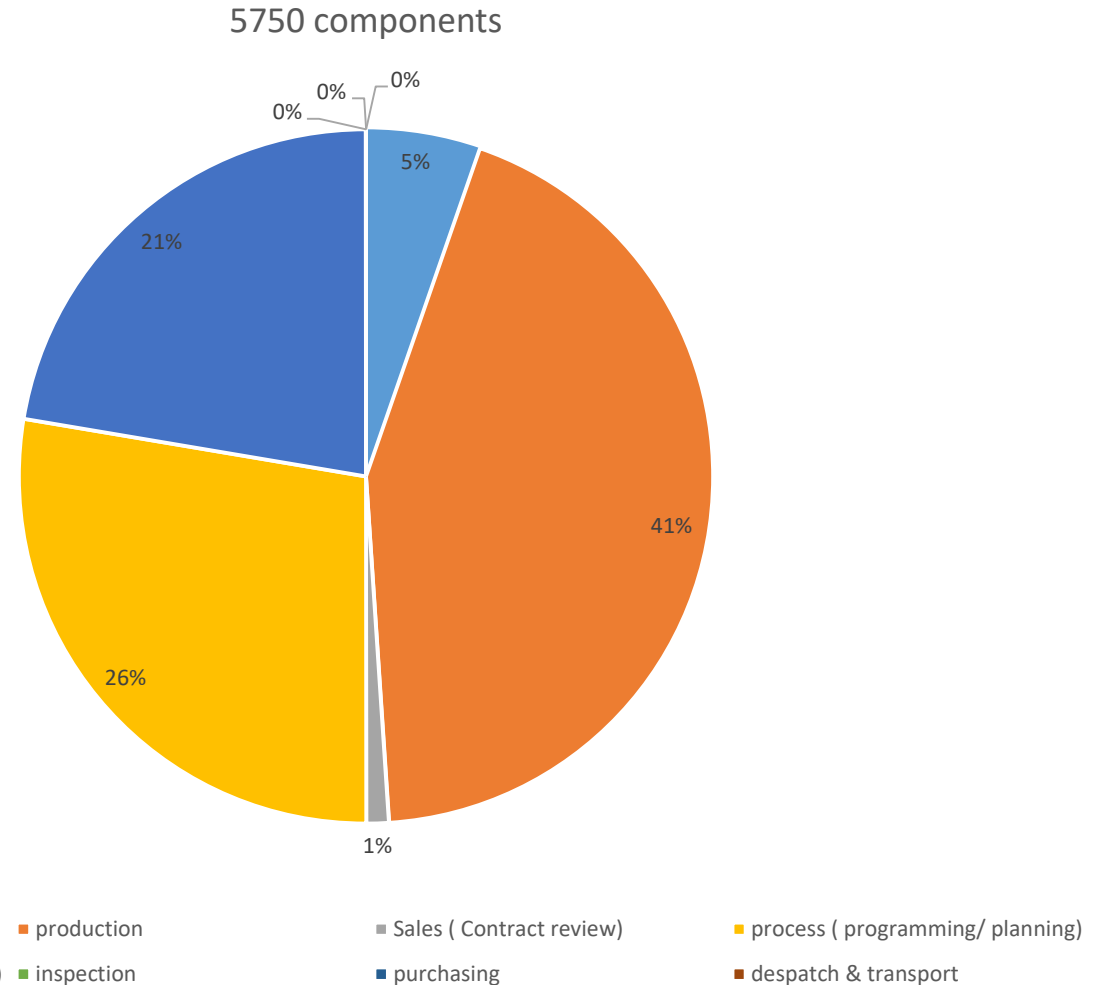
# NCR in % -process-Machining

	Oct-20 Machining
No ID	23%
production	61%
Sales ( Contract review)	0%
subcontract ( includes paintshop)	6%
inspection	0%
purchasing	0%
despatch & transport	10%



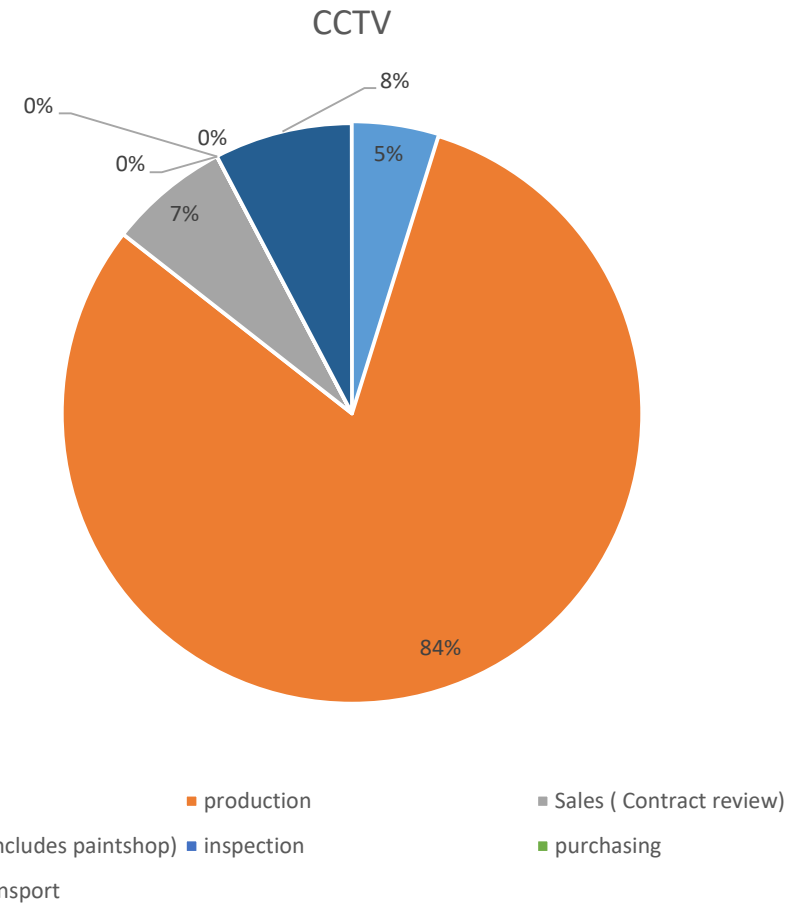
# NCR in % -process-5750

	Oct-20	5750
No ID		5%
production		41%
Sales ( Contract review)		1%
process ( programming/ planning)		26%
subcontract ( includes paintshop)		21%
inspection		0%
purchasing		0%
despatch & transport		0%



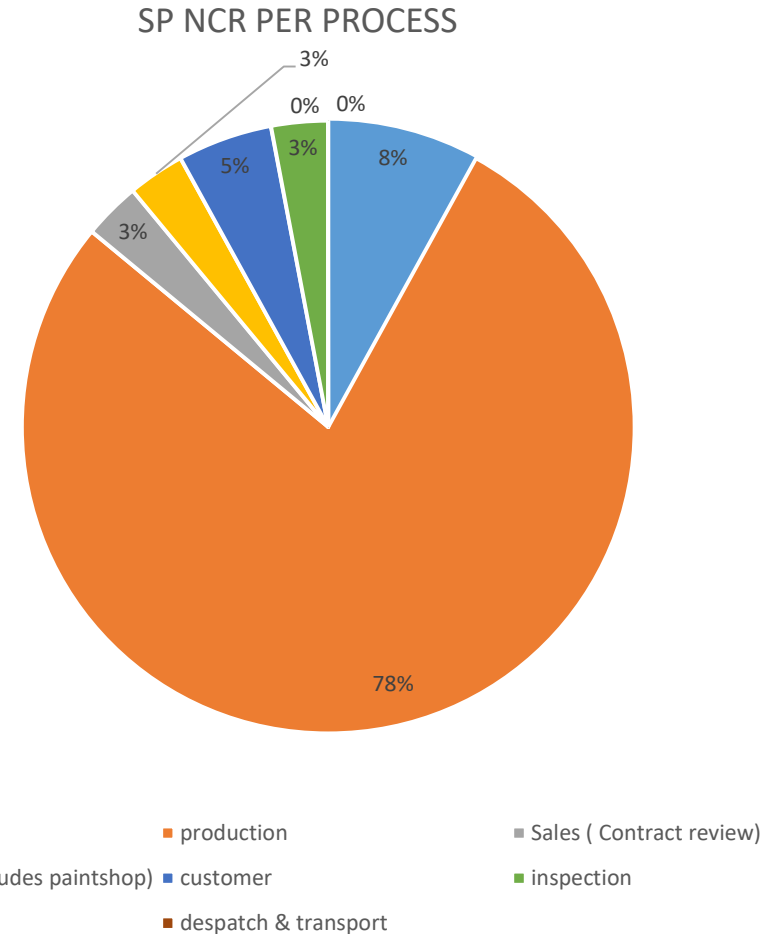
# NCR in % -process-CCTV

	Oct-20	CCTV
No ID		5%
production		84%
Sales ( Contract review)		7%
subcontract ( includes paintshop)		0%
inspection		0%
purchasing		0%
despatch & transport		8%



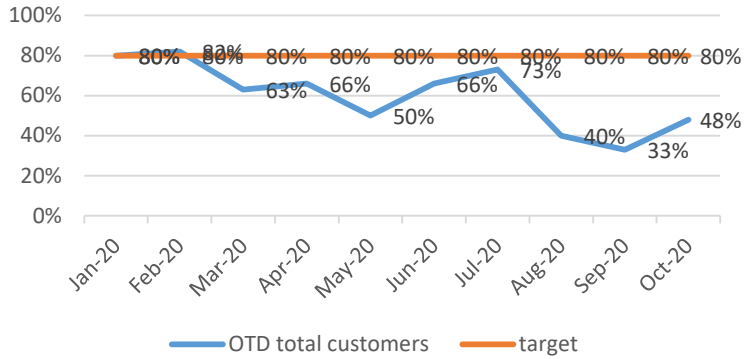
# NCR % process Special Projects

	Oct-20 SP
No ID	75%
production	18%
Sales ( Contract review)	3%
subcontract ( includes paintshop)	3%
customer	5%
inspection	3%
purchasing	0%
despatch & transport	0%

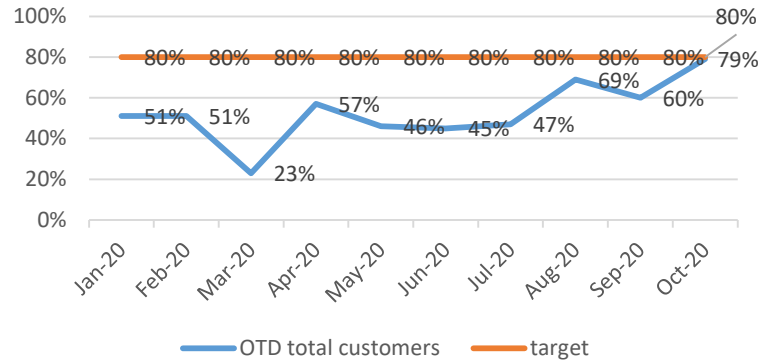


# OTD PER DEPARTMENT YTD OCTOBER 2020

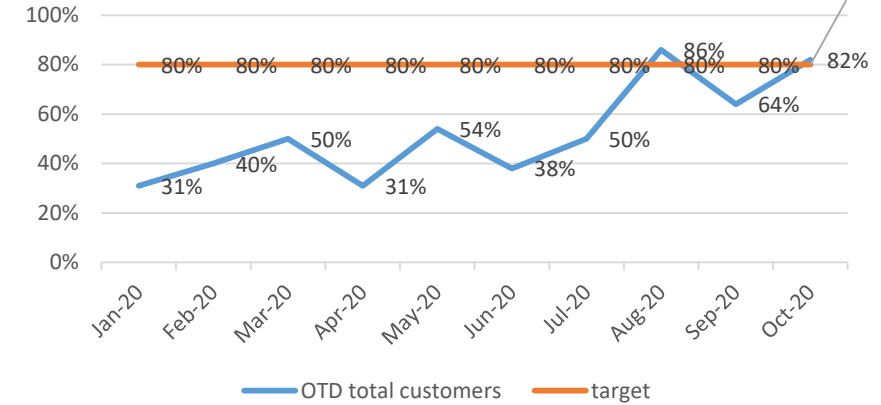
## OTD 5750



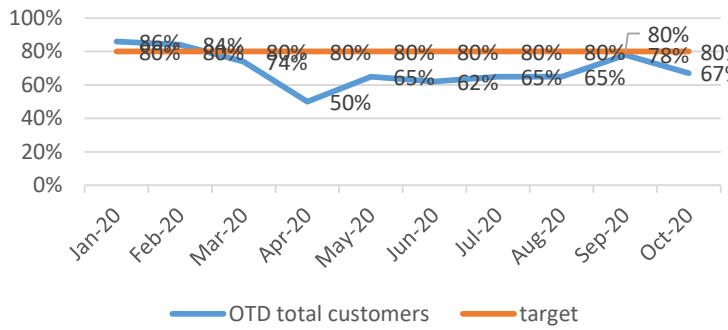
## OTD ENGINEERING



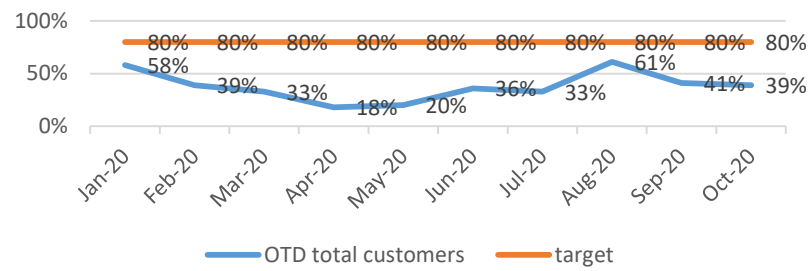
## OTD MACHINING CENTRE



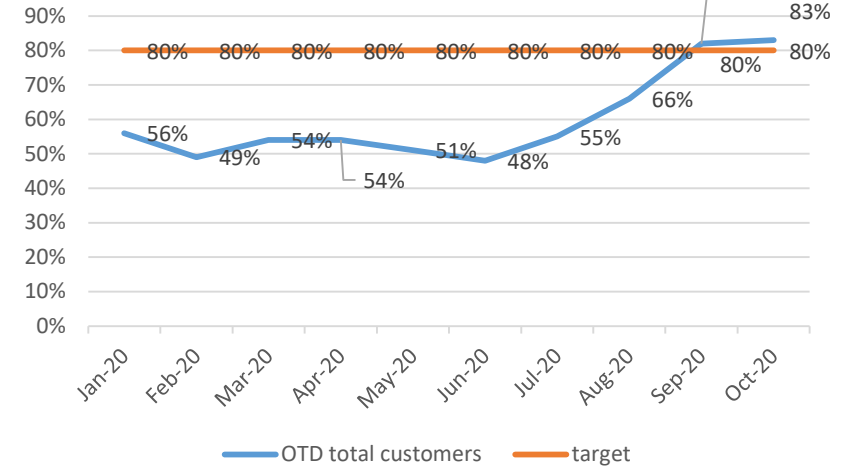
## OTD LASER



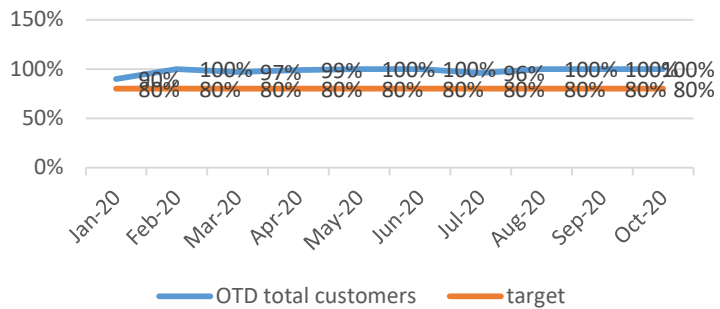
## OTD SPECIAL PROJECTS



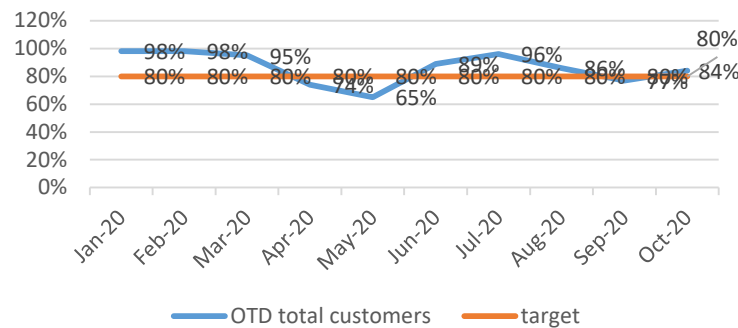
## OTD MACHINING



## OTD WEC JET

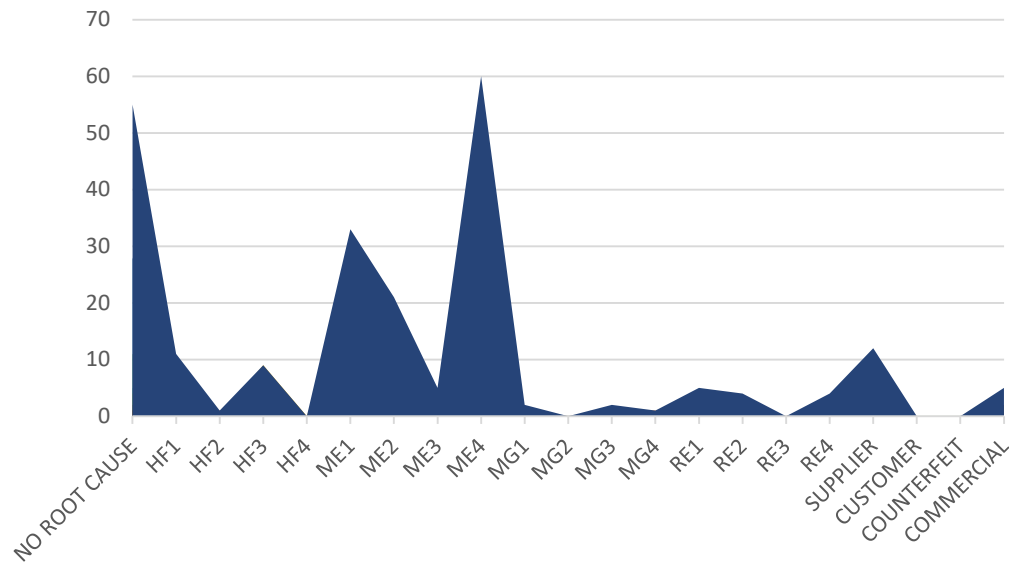


## OTD HTA



# Root causes

ROOT CAUSES JANUARY- FEBRUARY YTD 2020																					
DEPARTMENT	NO ROOT CAUSE	HF1	HF2	HF3	HF4	ME1	ME2	ME3	ME4	MG1	MG2	MG3	MG4	RE1	RE2	RE3	RE4	SUPPLIER	CUSTOMER	COUNTERFEIT	COMMERCIAL
CCTV	5																				
ENGINEERING	1	2	1						2	1		1	1					6			1
MACHINING CENTRE	2	1							2					1							
LASER	4	3		9		23	13	4	11	1		1		1	2		2	1			2
WEC JET	1					1															
WEC MACHINING	11	3				1	1		2					1			2	3			
QUALITY	28					7	5		15					1	1						
SP.PROJECTS	1	2					2											2			2
LIVERPOOL( 5750)	2					1		1	28					1	1						
SHERBURN																					
<b>TOTAL WEC GROUP</b>	<b>55</b>	<b>11</b>	<b>1</b>	<b>9</b>	<b>0</b>	<b>33</b>	<b>21</b>	<b>5</b>	<b>60</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>5</b>	<b>4</b>	<b>0</b>	<b>4</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>5</b>



CauseGroup	RootCause	CauseCode	CauseTitle
Resources	RE1-Resources-IPC	RE1	Inadequate people capability
Resources	RE2-Resources-IOI	RE2	Inadequate operating infrastructure
Resources	RE3-Resources-IOE	RE3	Inadequate operating environment
Resources	RE4-Resources-IPE	RE4	Inadequate provision of equipment
Management	MG1-Management-LTP	MG1	Lack of training provision
Management	MG2-Management-URR	MG2	Unclear roles and responsibilities
Management	MG3-Management-IOG	MG3	Inadequate organisational governance
Management	MG4-Management-IC	MG4	Inadequate communication
Methods	ME1-Methods-LOPC	ME1	Lack of operational planning and control
Methods	ME2-Methods-IDI	ME2	Inadequate documented information
Methods	ME3-Methods-ICDI	ME3	Inadequate control of documented information
Methods	ME4-Methods-IVP	ME4	Inadequate verification or validation of process, product or service
Human Factors	HF1-HumanFactors-LC	HF1	Lack of attention or concentration
Human Factors	HF2-HumanFactors-PS	HF2	Pressure and stress
Human Factors	HF3-HumanFactors-D	HF3	Distraction
Human Factors	HF4-HumanFactors-F	HF4	Fatigue



# Suppliers performance YTD

WEC LASER	3.3
WEC Machining Center	0.7
BRITISH STEEL	1.3
VSN	1.0
NIPRO	1.0
HI-SPEC ( MACHINING)	1.3
AALCO	5.0
RICHARD AUSTIN	3.3
RIGHTON	1.7
ASD METAL SERVICES	1.3
PREMIER STEEL	2.3
UNITED STEELS	2.6
SIMMAL	1.3
<b>LEGEND : When a supplier reach 4 level-URGENT ACTION PLAN required</b>	

**cumulated score October 2020**

